Royal Navy & Royal Marines Charity Case Study

About The Royal Navy & Royal Marines Charity

The Royal Navy and Royal Marines Charity (RNRMC) is the principal charity of the Royal Navy. They exist to support sailors, marines and their families, for life.

Beneficiaries lie at the heart of the Royal Navy and Royal Marines Charity's purpose, it is our duty to remain focused on their needs. Since 2007, they have funded projects and facilities that boost morale for those who serve today. They also distribute millions of pounds annually to military charities which care for the children, families and veterans of the Royal Navy and Royal Marines.

> "We chose Microsoft 365 because it provides the security, compliance and scalability we need in todays environment. Curatrix have been exemplary in delivering this"
> CIO, RNRMC

The Problem

RNRMC had identified a need to establish a program of IT and organisational development projects to create a secure, safe and accessible Information Environment; providing efficient and effective tools, knowledge and support around the governance and management of data that fits its position as a sector leading charity. This Transformation project aimed to develop the Group in its ability to deliver its objectives and allowing it to grow relative to its structure and future requirements.

The Solution

IT Transformation – Centres on modernising the underlying infrastructure. By growing beyond its reliance on rigid, manual, and hard to maintain legacy systems. IT Transformation enables speed, efficiency, scale, and cost effectiveness; automating manual tasks and streamlining operations to free up resources and fuel business initiative.

M365 E5 is Microsoft's complete intelligence solution package, aimed at delivering a fully integrated suite of tools for a business to maximise its use of IT in day to day tasks. This includes the full Office 365 Suite, Enterprise Mobility Suite (mobile device and remote working tool), Operating Systems, Threat protection systems, Compliance/Analytics/Collaboration tools.

The E5 edition contains many advanced features that would be otherwise outside of the RNRMC's financial scope, however due to Microsoft's unique market position, they are able to offer drastic cost reductions to Not for Profit organisations, and this allows the RNRMC to put in place an extremely well-integrated and high end technology solution for a very low cost.

These additional features were of particular interest as they focus around security and integration, which were two areas that the RNRMC had highlighted as its biggest risks. They allowed them to monitor the compliance status of our infrastructure against GDPR, PECR and ISO 27001 regulations which ensured the charity would meet the majority of its regulatory obligation de facto. The system was also fully scalable and has no foreseeable upper limit that the RNRMC could reach in terms of its number of users.

Curatrix provided the RNRMC guidance on licensing, best practice and integration of Microsoft Teams Direct Routing and were awarded a Managed Service contract as a result. This is testament to the team and their genuine drive to transform charities with the best in market solutions.